



K9 Rec Center Customer Agreement

- 1) The undersigned person has agreed to participate in the services offered at K9 Rec Center in Fort Lupton, CO. By providing a signature, you are agreeing to all points listed below.
- 2) By providing a signature on this document, you are indicating to us that you are the caretaker of the dog in some way and accept responsibility for the dog.

RATES

- 3) You agree to pay the rate for pet care and other services as requested of K9 Rec Center. All charges incurred by the owner shall be payable upon check-out of the dog. If your dog leaves the K9 Rec Center premises and charges are not paid in full, you acknowledge that your dog will not be permitted back into the facility before balance is paid in full. You give your permission for K9 Rec Center to charge any credit card you provided for unpaid services or products upon the date services were supposed to be completed. You further agree to pay any collection costs.
- 4) You acknowledge that service rates are subject to change, and are fully at the discretion of K9 Rec Center Staff and Management.
- 5) All fees include outdoor play time, and there will be no discount for dogs whose owners choose for their pet not to participate in outdoor play time.
- 6) All prepaid services are non-refundable including but not limited to dog training packages, boarding deposits, and daycare packages.

DOG SAFETY

- 7) You realize that your dog(s) will be co-mingling with other dogs under supervision unless you specify otherwise. Dogs that come to K9 Rec Center that are not social are referred to as SOLO dogs. You realize that if your dog tries to harm a staff member, a customer, another dog, or is deemed unsafe for playgroups, he/she will be separated from the group for the remainder of his/her stay and further classified as a SOLO dog. K9 Rec Center staff reserves the right to make any dog a SOLO at any time during their stay.
- 8) While the dogs are under supervision, and with all safety precautions taken to keep dogs safe, you accept veterinary financial responsibility for your dog becoming ill or injured while in the care of K9 Rec Center. Illness and injuries, while uncommon, are a possibility in any animal facility. This includes ingesting harmful items while in the care of the kennel including but not limited to, bedding, toys, or other customer belongings.

- 9) You fully understand and do not hold K9 Rec Center liable for any unforeseen risks associated with comingling of dogs. This includes the spread of any communicable diseases or illnesses that include but are not limited to any upper respiratory infections, bloat, canine flu, giardia, parasites, ticks, fleas, etc. Because you are being notified ahead of time, K9 Rec Center is not liable for any vet costs or monetary reimbursement for services used at our facility should your dog become ill during or after their stay.
- 10) **COLLARS:** Due to potential safety hazards, ALL collars and harnesses will be removed when dogs are in their kennels. **The only collars that will be allowed during playtime will be quick release collars.** Should your dog have a BUCKLE COLLAR, MARTINGALE COLLAR, PRONG COLLAR, CHOKE COLLAR, K9 Rec Center staff will remove your collar and replace it with a K9 Rec Center Collar.
- 11) We will do our best to return all of your items at pick up but K9 Rec Center is not responsible for lost or damaged belongings. If belongings have been found after you have picked up your dog, K9 Rec Center will attempt to contact you in a timely manner to pick up the left items. K9 Rec Center has the right to donate items if they are not picked up within a month's time.
- 12) While we at K9 Rec Center promise to use our dog behavior knowledge and skills to keep social groups of dogs playing safely, you acknowledge that dog fights can occur on occasion, and you realize that your dog(s) may behave differently while in our care than with you. You agree that if your dog is the aggressor in a situation that injures another dog, you will be responsible for veterinary costs for the injured dog! And vice-versa, if your dog is injured by another dog, the owners of the aggressor dog will be responsible for your dog's veterinary costs.
- 13) K9 Rec Center staff and Management are solely responsible for deciding who is responsible for payment regarding injured dogs and dog fights. We promise to be fair on the subject and accurately relay what happened between the dogs to all parties involved.
- 14) K9 Rec Center fencing is 8 feet in height. It is your responsibility to notify K9 Rec Center if your dog has known fence climbing or jumping behavior.
- 15) You hereby consent to the K9 Rec Center's use of your dog for staff training, dog training, and new dog interviews while your dog is in our care.

HEALTH

- 16) **Medication:** We will administer medication for your pet during his/her stay if you request. **Medication must be in its original container from your veterinarian, as per PACFA regulations.** It is at K9 Rec Center's discretion to decline administering medication. If you bring in an off label medication, any over the counter medications, you give us permission to give those as well. **We do not accept dogs that require an injectable medication.**
- 17) **REQUIRED Vaccinations:** You agree to provide vaccination proof for 3 required vaccines: **Rabies, Distemper combination, and Bordetella.** Vaccinations must not be expired as proven on veterinarian documents. Colorado state law requires dogs be vaccinated against Rabies following 4 months of age and given by a licensed veterinarian. K9 Rec Center staff reserves the right to deny a service request based on vaccinations being expired or missing. **For the safety of the current dogs in our care as well as our staff, vaccine exemptions will not be accepted!**

- 18) **OPTIONAL Vaccinations and Preventatives:** Boarding and Daycare dogs will NOT commingle with dogs from the shelter portion of K9 Rec Center, however, to keep all dogs safe, we recommend getting the **Leptospirosis** and **Canine Influenza** vaccines as well as being up to date on **heartworm** and **flea/tick prevention**. You acknowledge that should your dog become ill and does NOT have one of these recommended vaccines or preventatives that K9 Rec Center is not liable for any vet costs or monetary reimbursement for services used at our facility.
- 19) **Food:** All dogs in K9 Rec Center's care will be fed according to the instructions provided upon check-in. Owner provided food is recommended to prevent any digestive distress, however, K9 Rec Center does have food we can provide. You give K9 Rec Center permission to use our house food if your dog should run out, granted there are no allergies present. You also give permission to K9 Rec Center to use any additive necessary to entice your dog to eat. This may include pumpkin puree, rice, broth, yogurt etc. **Dogs that are food aggressive are to be kenneled in separate kennels to avoid any issues or injuries that should arise while unsupervised.**
- 20) If your pet becomes ill or injured, we will make every effort to contact you and your emergency contact. You authorize K9 Rec Center to provide your dog with veterinary care at our discretion. We will attempt first to visit your dog's veterinarian provided that they are within a reasonable driving distance and they agree to see your dog. If they do not, then you give K9 Rec Center staff permission to decide on the best veterinary clinic to be used. We do not have a monetary limit on veterinary care-we will authorize whatever is necessary for your dog to get the care he/she needs.
- 21) **Intact Dogs:** Intact males/females are welcome at K9 Rec Center, however, there is an increased risk to everyone's safety. **Dogs older than 6 MONTHS are NOT permitted into playgroups due to the increased risks for them and the other dogs.** If a female is in heat, she will not be permitted into playgroups. We do not commingle intact males and intact females. While we will try intact males in a group setting at your request (up to 6 months of age), they often have behavioral traits that are not safe for a group setting. **If your dog is behaving in a manner that is unsafe, temperamental or aggressive, he or she will be separated from the group and further classified as a SOLO dog.** If requested, intact males/females from the same family are permitted to stay in the same kennel knowing that K9 Rec Center is not liable for anything that happens while unsupervised (fighting, unlatching properly, etc).
- 22) K9 Rec Center reserves the right to deny any dog admittance to the facility based on health and safety concerns.

ABANDONED DOGS

- 23) You may not leave your dog at K9 Rec Center after the scheduled pick up date without prior communication with K9 Rec Center staff. If you leave your dog at K9 Rec Center without any contact, instruction, notification regarding pick up, or payment, your dog will be deemed "abandoned" at 7pm on the **SEVENTH** day after the scheduled pick up date. If your dog is abandoned at K9 Rec Center, K9 rec Center will become its legal owner and guardian. K9 Rec Center will, in its sole discretion, determine whether to rehome the dog or relinquish it to a shelter or rescue of K9 Rec Center's choice. **YOU FULLY UNDERSTAND AND AGREE THAT IF YOU ABANDON YOUR DOG AT K9 REC CENTER, YOU MAY BE UNABLE TO RETRIEVE POSSESSION OF YOUR DOG AND WILL HAVE NO RECOURSE AGAINST K9 REC CENTER.**

MEDIA

24) By signing this document, you give K9 Rec Center, their invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in any K9 Rec Center party express consent to record video, take photos, and produce social media or other promotional or non-promotional service, of you dog(s) basic information (name, birthdate, etc), photo, video, or any additional surrounding, which may include but is not limited to you, your home, and/or children during any service you and/or your dog and/or any additional parties brought onto the K9 Rec Center property, present during an in-home service, or participant in any other K9 Rec Center service.

FACILITY CLOSURES

25) K9 Rec Center will be closed to the public on the following holidays: **EASTER, MEMORIAL DAY, 4TH OF JULY, LABOR DAY, THANKSGIVING DAY, CHRISTMAS DAY, NEW YEARS DAY**. Rest assured, staff will still be here caring for the dogs here during that time!

BATHING

26) We offer basic baths and nail trims. While our staff does their best to get your pups fresh and clean, **we are not professional groomers**. If your dog is deemed too anxious during their nail trims or baths, our staff reserves the right to adjust prices or decline your request for this service for the safety of your pup and/or staff. ALL PRICES ARE SUBJECT TO CHANGE DEPENDING ON THE DOGS COAT CONDITION AND TEMPERAMENT IN THE TUB.

LEGALITIES

27) I am aware that in the extremely unlikely event of a death of a dog in K9 Rec Center's care, if no other instructions are available, K9 Rec Center will arrange for storage of the remains at our facility or at a veterinarian's office until further arrangement is made, and that you will assume responsibility to cover the costs of any required medical care.

28) As to K9 Rec Center and its employees, I hereby waive and release any actions, causes of actions, damages, rights, claims or lawsuits which I may have for: (a) any and all personal injury or property damage which may be sustained arising out of any interaction between dogs participating in boarding, doggy day care, grooming, or training; and (b) any and all injury, illness or disease sustained by your dog arising out of or stemming from its participation in boarding, doggy day care, grooming, or training.

29) Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any part to this contract, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

By signing below, you are agreeing that you have read and understood this release form and will honor and abide by the terms and conditions set forth.

Signature

Date

K9 Rec Center

10848 County Road 19, Fort Lupton, Colorado 80621

<https://k9reccenter.net/>

reception@k9reccenter.net

970-785-1222

Client Information

Primary Contact (first & last): _____

Secondary Contact (first & last): _____

Street Address: _____

Phone #1: _____

Phone #2: _____

Email Address: _____

Preferred Method of Contact (circle all that apply): Phone / Text / Email

How did you hear about K9 Rec Center: _____

EMERGENCY CONTACT (Name and Phone) - Someone other than the primary or secondary contact in the event they cannot be contacted!

DOG INFORMATION

Please fill out another sheet for each additional dog

Dog's Name: _____

Approx DOB or Age: _____ Breed: _____

Color(s): _____

Gender: MALE / FEMALE Choose one: NEUTERED / SPAYED / INTACT

Veterinary Clinic Information: _____

Does your dog have any medical conditions or disabilities? If yes, please explain how we can make sure your pet remains safe and healthy.

Does your dog have any allergies? YES / NO / UNSURE

If yes, please explain: _____

Please select all over the counter medications your pet may take if needed:

- Benadryl
- Anti-Diarrheal
- Cone or Surgical Suit
- Neosporin
- Other: _____

Is your dog food aggressive? YES / NO / UNSURE

PLEASE NOTE: If your dog is food aggressive, they MUST be in a separate kennel from other dogs in the same family to avoid any issues while unattended.

Please select all foods your dog may have if they will not eat. Keep in mind, boarding can be stressful or overly exciting for your dog. When dogs are stressed or excited, they may not eat and may need encouragement to do so.

- Canned Chicken or Tuna
- Peanut Butter
- Chicken Broth
- Cheese
- Pumpkin
- Other: _____

Is your dog fearful of new people? _____

Are there areas on your dog's body that your dog doesn't like to be touched?

Has your dog ever bit a person outside of play? If yes, please explain: _____

Has your dog ever jumped or climbed an 8ft fence? _____

Is your dog prone to destroying beds, toys, etc? _____

Has your dog been boarded or gone to doggy daycare before? _____

Do you want your dog to be socialized with other dogs in playgroups? _____

Has your dog played off leash with other dogs before? _____

Does your dog play well with dogs of all sizes? _____

Will your dog readily share toys with other dogs? _____

Does your dog know any commands? If so, please list: _____

How would you describe your dog's energy level? LOW / MEDIUM / HIGH / VERY HIGH

Please describe any behavior concerns, personality "quirks" or issues that were not covered in previous questions: _____

Is there anything else you feel we should know about your dog? _____

FOR K9 REC CENTER STAFF ONLY

Entered into Kennel Connection by: _____

PLEASE FILE CONTRACT AFTER COMPLETION

Filed by: _____